

## High Fidelity Wraparound

**“A family will continue to have need and crisis for the rest of their lives. This is a part of being human. The goal of wraparound is that the family will learn to either manage these bumps in the road by themselves or know how to get help and support when they need it.”** Rast, J. (2015). *The Foundations of High Fidelity Wraparound: An Introduction to Wraparound for Wraparound Facilitators*. Centennial, CO: Vroon VDB.

## Provider Requirements

Magellan must be able to verify you meet qualifications for the provider type that you are applying for, in order to participate in Magellan’s network

- AGE: FCC’s, FSP’s, Respite: you must be at least 21 years of age. For YSP’s you must be between the ages of 18 and 26
- You must possess a valid driver’s license
- You must possess current automobile insurance coverage with applicant listed on policy
- You must possess current CPR/First Aid certification
- You must possess or have access to reliable automobile
- You must pass all Central Registry and FBI/DCI background check
- Education and/or Experience Requirements:
  - Family Care Coordinators need to have a bachelor’s degree in a human services (or related) field OR two years of work/personal experience in providing direct services or linking of services for youth experiencing serious emotional disturbance (SED)
  - Family Support Partners need to have a high school diploma or GED equivalent AND two years work or personal experience with children with serious emotional behavioral challenges
  - Youth Support Partners need to have a high school diploma or GED equivalent with behavioral health needs OR experience overcoming various systems and obstacles related to mental and behavioral health challenges
  - Respite providers need to have two years of work or personal experience with children

## Roles

### Family Care Coordinator (FCC)

This is a person who takes primary responsibility for making the wraparound process happen for a family through facilitation of Child and Family Team Meetings, documenting the process and coordinating with professionals. The Family Care Coordinator helps the family develop a positive view of their future. The FCC supports the family in learning and using skills to identify and prioritize their changes and needs, develop their plans, access resources to manage their own life. The role will change and decrease over time as the family becomes empowered.

### Family Support Partner (FSP)

The Family Support Partner is a member of the High-Fidelity Wraparound team with lived experience, and ideally has experience as a caregiver of a youth with behavior health challenges. They add value to the team through their personal experience and ability to empathize with the family. Family Support Partners help the family navigate uncomfortable environments, help a family identify and engage natural supports while building skills and increasing their self-efficacy. Family Support Partners can also provide assistance to groups youth and caretakers of 2-8 to work on skill building.

## Youth Support Partner (YSP)

A young adult, ages 18 to 26 years old, with personal experience participating in the system of care (mental health, special education, child welfare, juvenile justice). They can provide one-on-one support or support within groups for qualified youth in order to work on skill building.

## Respite Provider

Respite service is intended to be utilized on a short-term, temporary basis. It provides relief from the daily burdens of care and should be phased out as natural supports take over.

## Becoming a Provider

Working with the Network Manager – detailed instructions at [www.magellanoftwyoing.com](http://www.magellanoftwyoing.com), Provider tab

- Apply for a NPI number
- Background Check
- Interested Provider Form or Agency Roster Update
- Provider Application
- Medicaid Number
- Receive a Portal ID and password
- Take Initial Training
  - Buy or have access to the “Foundations of Motivational Interviewing Informed Wraparound” from Vroonvdb.com
  - Read the “Doing the Work” Manual
  - CANS training (web-based training link can be found at [www.magellanoftwyoing.com](http://www.magellanoftwyoing.com) under Provider tab)
  - Take the Working with the WY Juvenile Court System and take a short quiz (google – WY Children’s Justice Project, 6 modules take 1.5 hrs).
  - High Fidelity Wraparound Foundations Modules – including the assignments and quizzes. The Foundation will include such activities as:
    - Engaging a family
    - Gathering information and writing a Strengths, Need, Cultural Discovery (SNCD)
    - Conducting a Functional Assessment
    - Preparing a family for a wraparound meeting
    - Conducting a Child and Family Team and writing a Plan of Care
    - Running a crisis meeting and writing up the plan
  - Take the On-Boarding Training

## Certification

Certification begins once an interested provider has 1) an accepted Magellan application on file, 2) an active WY Medicaid enrollment under the WY CME, 3) signed Magellan *Provider Agreement*, and 4) completion of the initial training and Magellan provider on-boarding.

## Family Care Coordinator

***Tier One or Apprenticeship – to be completed within 90 days of your start date***

*Under the supervision of a Coach that is assigned by and paid for by Magellan. You will complete the following within 90 days and meet the competency standards*

- Complete any needed modules or shadowing
- Under a Coach’s supervision the FCC:

- Orients a family to Wraparound Services
- Runs an Initial Child and Family Team Meeting
- Runs a Crisis Meeting
- Runs a Follow-up Team Meeting
- With a Coach's supervision and support, FCC's will complete the following:
  - Strength Needs and Culture Discovery
  - Wraparound Plan (Plan of Care)
  - Functional Assessment
  - Crisis Plan
  - Progress Notes
  - Transition Plan
  - Discharge Plan
- Discuss with your Coach or write up how you have supported a family in increasing the following:
  - Self-Efficacy
  - Natural Supports
  - Integration
  - Transition

***Tier Two – Advanced Standing – to be completed within 6 months of completing Tier One***

- Meeting with a Coach an hour each month
- Attending 80% of Magellan's Learning Opportunities
- Completion of the Advanced Standard Class

**Family Support Partner**

***Tier One or Apprenticeship – to be completed within 90 days of your start date***

- Completes any needed modules or shadowing
- Under a Coach's supervision the FSP:
  - Engages two families
  - Gathers information for two Behavioral Explorations for the Crisis Planning
  - Share their experiences with two families
  - Supports a family in a Wraparound meeting
  - Debrief a meeting with a family
- With a Coach's supervision and support, write or discuss the following documents:
  - Progress Notes
  - Professional Development Plan
  - Evaluation by a supervisor if within an agency
- Discuss or write up how you have supported a family in increasing the following:
  - Self-Efficacy
  - Natural Supports
  - Do for, Do with, Cheer on

***Tier Two – Advanced Standing – to be completed within 6 months of completing Tier One***

- Meeting with a coach one hour a month
- Attending 80% of Magellan's Learning Opportunities
- Completion of the Advanced Standard Class

**Youth Support Partner**

***Tier One***

- Read the “Doing the Work” Manual
- Attend the Youth Support Partner (YSP) two-day training
- Under the coach’s supervision

***Tier Two or Apprenticeship – to be completed within 90 days of your start date***

- Completes any needed modules or shadowing
- Under a Coach’s supervision the YSP:
  - Engages two youth
  - Gathers information for two youth
  - Share their experiences with two youth
  - Prepares 2 youth for a Wraparound meeting
  - Debrief 2 meetings with a youth
- With a Coach’s supervision and support, write or discuss the following documents:
  - Progress Notes
  - Evaluation by a supervisor
- Discuss or write up how you have supported a family in increasing the following:
  - Self-Efficacy
  - Natural Supports
  - Do for, Do with, Cheer on – Purposeful Transition

**Respite**

- Read the “Doing the Work” Manual or Wraparound Foundations Modules
- Respite class (online through the HFWA Process Mentor)

**Recertification**

Recertification is required on an annual basis. Providers will need to work with their coach to create a Professional Development Plan (PDP), complete continuing education hours and have a passing score on completed documentation. Continuing education may take the form of webinars, classes and trainings. The specific requirements for recertification will be sent each year by the Magellan Process Mentor.

