CASII Talking Points

Wyoming Medicaid's Care Management Entity (CME) contractor, Magellan Healthcare, serves Medicaid-covered children and youth ages of four through twenty years of age who are experiencing serious emotional and/or behavioral challenges. The CME provides intensive care coordination services using the High Fidelity Wraparound (HFWA) model. Children and youth not eligible for Wyoming Medicaid may access CME services through the State's Children's Mental Health Waiver (CMHW).

All children applying for CME enrollment must meet clinical eligibility requirements which include completion of the Early Childhood Service Intensity Instrument (ECSII) for children 4-5. Or, completion of the Child & Adolescent Service Intensity Instrument (CASII) for children and youth 6-20.

The policy and billing information for the ECSII and CASII assessment process is found in the Medicaid CMS 1500 manual on the CNSI website: https://wyomingmedicaid.com/portal/Provider-Manuals-and-Bulletins/CMS-1500-Provider-Manual

- Independent Assessor's (IA's) who are performing a CASII/ECSII assessment for children/youth not currently covered by Wyoming Medicaid will need to complete a CASII/ECSII online add form and submit to Magellan per their instructions.
- The completed CASII/ECSII online add form is forwarded by the CME, along with the application
 packet (or alone if the child/youth did not clinically qualify) to the Medicaid CMHW/CME
 Program Manager for submission to the Medicaid fiscal agent who makes the child/youth
 assessed eligible for Medicaid payment for the assessment.
- The CMHW/CME Program Manager responds to the assessor with the client ID and confirmed date of service when the online addition is complete.

All Medicaid home and community-based service (HCBS) waivers are now required to adhere to conflict of interest standards. Conflicts of interest can arise from:

- incentives for either over- or under-utilization of services;
- problems such as an interest in retaining an individual as a client rather than promoting independence; or,
- issues that focus on the convenience of the service provider rather than being person-centered.

Many of these conflicts of interest may not be conscious decisions on the part of individuals or entities responsible for the provision of service.

A key component to a conflict free system is keeping the program's eligibility decisions separate from service provision. This means that individuals or agencies who would benefit financially from the provision of the assessed needs and services may not perform the Independent Assessment.

To accomplish this separation, the Independent Assessor:

may not have an interest in or be employed by a potential provider of the waiver services. If a
family indicates interest in working with a specific Family Care Coordinator (FCC) or High Fidelity
Wraparound (HFWA) provider agency, the Independent Assessor needs to be independent of
that FCC or agency that provides FCC. The family can be informed of this decision during the IA

- process so they have the option to select another IA should there be a potential conflict of interest.
- must avoid performing more than two consecutive ECSII/CASII's for the same youth. While it is
 unusual for a child/youth to be involved in HFWA for a long period of time, the third assessment
 that is used to determine ongoing eligibility needs to be completed by a different assessor than
 the IA who performed the last two assessments.

For questions and claims assistance please contact CNSI Provider Services at (888)996-6223 or email WYproviderservices@cns-inc.com. Please have your Medicaid provider number/NPI and any identifying information regarding any claims you require assistance with. The CMS 1500 Provider Manual provides all of the helpful contact numbers in Chapter 2-Getting Help When Needed.

For ECSII/CASII policy matters or training requests, please contact the Medicaid CMHW/CME Program Manager, Lisa Brockman at lisa.brockman@wyo.gov.